



October 20, 2000

To Whom It May Concern:

Over the past six months, Q Strategies, Inc. has contracted with Flagship Imagery several times with great success. Flagship designed and developed our initial product web site and also produced the HTML-based Help system for the first release of our commercial business intelligence software product.

In every instance, Flagship delivered the project to specification, on time, and on budget – in fact, our expectations were often exceeded. But perhaps most important, Flagship's personnel were polite, thorough and pro-active in their interactions with us. It's obvious they take great pride and care in their work.

Q Strategies will continue to employ Flagship Imagery in the future and I highly recommend them for any web design and development project.

Sincerely,

A handwritten signature in black ink, appearing to read 'Barry Parshall', is written over a horizontal line.

Barry Parshall
Senior Product Manager
Q Strategies, Inc.