

September 7, 1996

Charles Fuller
New Media Manager
Business Products Division

Dear Brad,

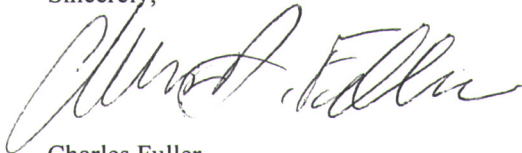
I wanted to take a moment to thank you for the months of hard work you put into creating a "World Class Web Site" for Entrepreneur Magazine.

Your illustrations have been instrumental in establishing the image we were looking to project with our Web presence. In fact, we have had clients tell us our Web site far exceeds our competition.

It quickly becomes evident that you uphold a high level of standards and place customer service as top priority. After each of our creative meetings, you would produce exactly what we were looking for. It was rare that we needed to amend any of your illustrations as you hit the mark nearly every time.

It has been a pleasure working together and you have truly been the bright spot throughout the course of this undertaking. I look forward to a continued relationship with Flagship Imagery working on future print and Web design projects.

Sincerely,



Charles Fuller
New Media Manager
Entrepreneur Media, Inc.